# LABBENCH

Warranty Information, Warranty Instruction and General Instruction

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**ISSUE 2021** 

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Issue 2021

### A. WARRANTY INFORMATION

- 1. WECRE8 PTY LTD LabBench ('we' or 'us') has given each Purchaser who is a Consumer ('you' or 'your company or institution') a Warranty against defects in its products.
- 2. As a Consumer you are entitled to the benefit of the Warranty and should read and understand its terms. In addition, for the purpose of the Australian and new Zealand Consumer laws, we note the following:
  - (a) Our contact details for the purpose of any claims made under the warranty are below:

AUSTRALIA AND NEW ZEALAND WECRE8 PTY LTD LabBench Moruya Business Park 2/62 Shelley Road Moruya. New South Wales. 2537

(b) Any claim under the Warranty must be sent in writing to the following address:

AUSTRALIA AND NEW ZEALAND Warranty Clains WECRE8 PTY LTD LabBench Moruya Business Park 2/62 Shelley Road Moruya. New South Wales. 2537

- (c) If we accept your claim under the Warranty, we will reimburse all your reasonable expenses in making the claim, including the cost of reimbursement of any defective parts returned in the ordinary course to us at the address above by post or other means. Any such claim must be made within 7 days of you receiving notice of our acceptance of your claim and include any necessary supporting documentation or invoices.
- 3. Our goods come with guarantees. You are entitled to a replacement or repair of a major failure. You are also entitled to have the goods repaired if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
- 4. The period of time for which the Warranty extends for commercial purpose will be from the delivery date of the product:

Frame – 10 years Castors and Components – 6 years Hardware and Panels – 6 years Insulation – 6 years Electronics and Fans – 2 years 240v Power Components – 1 year (if regularly inspected and tagged extended to 2 years) Bench Top – 1 year

Within these periods and if determining your claim, damage to any part of a product outside a failure or fault, the part is not deemed acceptable as to be warranted.

5. In this case parts are available for purchase for most components.

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## **B. WARRANTY INSTRUCTION**

#### 1. Serial Number

For any Warranty claims you will need to locate and reference the bench Serial Number. The bench Serial Number is linked to a detailed photographic record of that benchs fabrication, assembly and inclusion.

A Serial Number copy can be found on the right hand side of the bench on the blue and white sticker (benches after 2019) and the actual Serial Number in the rear power board section at the top of the left hand side panel above the door hinge. Benches prior to 2019 will have the Serial Number in the rear power board section at the top of the left hand side panel above the door hinge as a stamped aluminum tag.



Serial Number copy shown above

Actual Serial Number shown above

#### 2. Removing Parts and Components

If you are required to remove parts or components for the purpose of replacement under or not under Warranty, individual instruction will be given relating to the part or component.

## C. GENERAL INSTRUCTION

#### 1. Maintenance

Labbench benches should be cleaned regularly to keep appearance and longevity of surfaces.

- (a) Stainless Steel cleaner is available from Labbench or an appropriate stainless steel cleaner and pad can be used. The stainless steel components of a LabBench are 316.
- (b) Aluminum cleaner is available from Labbench or an appropriate aluminum cleaner and pad can be used. The aluminum components of a LabBench are 5005.
- (c) Bench Top cleaner is available from Labbench or a soft cloth with mild household spray and wipe and clean off leaving no residue.
- (d) Panel and Door cleaner is available from Labbench or a soft cloth with warm soapy water and wipe and clean off leaving no residue.

#### 2. Castors

The Labbench high quality 'Blickle' castors both swivel and brake to lock. Be careful not to use bare hands to unclip the brake mechanism. Use a covered foot (ie: foot with boot on) or a solid implement. Be sure to utilize the brake on 'any' surface as the bench will roll.

#### 3. Bench Top

The bench top can be removed for the purpose of access to narrow areas wider than 780mm but narrower than the bench top width of 850mm. It is suggested to contact LabBench for individual instruction.

WECRE8 PTY LTD LABBENCH – ACN 168458599 Moruya Business Park, 62 Shelley Road, Moruya. New South Wales. 2537 Customer Service: +61 421 515 404

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#### 4. Drawers and Doors

The drawers are 'soft close' utilizing high quality 'Blum' hardware. The drawers can be individually removed by rolling all the way out and lifting the front of the drawer as the roller wheels are guided out of the runner. Be careful not to drop the drawer as it comes clear of the runner. The doors are touch to open utilizing high quality 'Blum' touch latches. All doors open to the left. To open touch the top right hand corner of the door. To close push the door closed to activate the magnet within the latch.

Removing the door can be done by firstly carefully supporting the door whilst unclipping the hinges, pulling the hinge clip on the back end of the hinges as show in the picture below. It is suggested that 2 x people undertake this task. Be careful not to drop the door as the hinges unclip.



Hinge Clip located on the back end of the hinge

#### 5. Keyboard

The keyboard is touch open and is generally a firm roller glide out. Push in to a 'click' lock in.

#### 6. Cable Management

There are multiple rout outs and ports throughout the bench from section to section and from inside to outside for cable and tube access.

#### 7. Vacuum Pump Enclosure

Cutting of the insulation is required to penetrate the 80mm and 60mm ports. Use a sharp craft knife and cut a cross so the insulation remains snug around the cable or tube.

#### 8. Electrical

There is generally 10Amp and 15Amp power lead connected to the relevant RCBO.

These leads are delivered with a NSW test tag attached. The leads will be labelled at the plug indicating corresponding RCBO.

The RCBO is labelled indicating the corresponding GPO. The RCBO should be tested regularly using the onboard guide.

240v RCBO and leads should be tested every three months by a qualified electrician. This will extend the Warranty on this componentry in the commercial environment. The RCBO can be tested in the interim by pressing the test button. It is recommended to have a qualified opinion.



Labelled RCBO with (various brands).



Labelled and Test Tagged Leads.



Test Guide stickered on the power board

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#### 9. Cooling Fans

It is suggested to run the cooling fans in the roughing pump section at the operators discrepancy.

The 12volt 10amp transformer powering the fans is situated on the power board in the rear section, plugged into a power point and is labelled. This power point is linked to either a 15amp RCBO or 10amp RCBO and should remain on. If the transformer is turned off the fans will not work. A temperature controller exists to enhance the longevity of the cooling fans. The unit can be adjusted via the on board 'trimpot' between 25degrees and approx. 45 degrees as supplied set up. The default trip point is set at 29 degrees. To increase this trip point rotate the 'trimpot' in a clockwise direction. A yellow LED is provided to indicate that the trim point has been reached.



Temperature Controller Diagram.

Temperature Controller and 'trimpot'

Labelled GPO for transformer

#### 10. Lighting

The illuminated chrome switch on the front of the bench turns the waste cabinet and if installed underfloor light on. The chrome switch is illuminated when the lights are off and in NOT illuminated when the lights are on.

If the transformer (mentioned above in the Cooling Fans section) is turned off the lights will not work.

If the transformer is turned off the fans will not work.

